

## **Meeting of the Scrutiny Management Board (18 April 2023)**

**Chair:** County Councillor David Westley

### **Part I (Open to Press and Public)**

#### **Working Group Request - Community, Cultural and Corporate Services Scrutiny Committee**

Members were provided with a report which set out the request from the Community, Cultural and Corporate Services Scrutiny Committee to establish a working group to support the annual review of the Lancashire Community Safety Agreement.

**Resolved:** That the working group request received request from the Community, Cultural and Corporate Services Scrutiny Committee be agreed to proceed as set out in the report.

#### **Report on the activity of the Councillor Support Steering Group**

Members were provided with an overview report of matters presented and considered by the Councillor Support Steering Group at its meetings held on 1 February 2023 and 15 March 2023.

**Resolved:** That the report be received.

# Meeting of the Children, Families and Skills Scrutiny Committee (5 April 2023)

**Chair:** County Councillor Andrea Kay

## Part I (Open to Press and Public)

### Young People in Education, Employment or Training

The report provided an update on the work the council was doing to support young people into education, employment, or training (EET) after they had completed their compulsory school education.

**Resolved:** That the following recommendations be shared with the Cabinet Member for Education and Skills:

- i. To lobby the relevant government departments for support for children missing in education, to be tracked with financial support until the age of 19 and beyond rather than the current age of 16.
- ii. To strongly encourage early and detailed conversations with District Councils ahead of the next budgetary cycle about how they are utilising their UKSPF allocations to provide better, flexible provision for young people.
- iii. Transport provision for young people to enable them to get to a place of education or training to be considered as a future agenda item for this committee to help more young people get into EET.
- iv. Consider participation and views of the young people from the Youth Council for future reports in terms of why they are not in Education, Employment or Training, for example is it a transport issue, employment issue, not sure what they want to do etc.
- v. Where possible consider sharing best practice from other local authorities.
- vi. If available, statistics on the number of non-binary and trans-gender students in Lancashire to be provided to the committee.
- vii. For the committee to receive a report at milestone points in the pilot project with HMRC.



# Meeting of the Corporate, Cultural and Community Services Scrutiny Committee (9 March 2023)

Chair: County Councillor Ged Mirfin

## Part I (Open to Press and Public)

### The Council's Web Presence and Customers' Digital Experience

The report presented provided the committee with key updates on areas of work linked to Customer Experience, including the activities to improve the Customer Experience within the county council's services, data and insight, the role Members play in understanding Customer Experience, and digital interaction.

**Resolved:** That the following recommendations be shared with the Cabinet Member for Community and Cultural Services:

- i. A Bitesize Briefing to be arranged for Members on the Blue Badge Scheme and the process for applying to it.
- ii. A visit to the call centre to be arranged for Members who are interested in seeing how the centre works in action.
- iii. Consideration be given to a session or drop-in session for Members to share digital issues being experienced by them or residents.
- iv. Matters discussed regarding the Lovecleanstreet App and other Highway related issues to be shared with the Environment, Economic Growth and Transport Scrutiny Committee.
- v. A further update on progress to be presented to the committee in the next 12 months. Report to also consider the following:
  - a. A breakdown of the stages of the 5-year plan and achieving culture change over time. The costs, benefits and saving elements involved in reaching each stage.
  - b. Staffing and whether we have enough staff, if not how are we filling the gaps.
  - c. Progress on engaging with districts.
  - d. Breakdown by service on how customers contact us, for example online, telephone or face to face. What accounts for the largest queries received over time?
  - e. Data to consider split between digital and non-digital customers, landing pages and the journey customers are taking online, call and digital form drop off rates.

### Report on the Work of the Warm and Welcome Public Spaces Task Group

The Chair presented a report that provided an overview of the work undertaken by the Warm and Welcome Public Spaces Task Group at its meetings held on 24 November 2022 and 26 January 2023.



**Resolved:** That the report on the work of the Warm and Welcome Public Spaces Task Group, be noted.



# Meeting of the Corporate, Cultural and Community Services Scrutiny Committee (13 April 2023)

Chair: County Councillor Ged Mirfin

## Part I (Open to Press and Public)

### Relationship with Parish and Town Councils

The report presented provided the committee with information on how Lancashire County Council worked with and supported Parish and Town Councils in the county.

**Resolved:** That the following recommendations be shared with the Cabinet Member for Community and Cultural Services:

- i. For the following information to be collated, possibly via the next survey to help build a better understanding of the parish and town councils in Lancashire:
  - a. which districts they sit in and the geographical area they cover
  - b. number of electorates in each
  - c. financial budgetary details and details of precept
  - d. staffing details and whether they have offices e. what public realm functions they deliver
- ii. Support for the Parish Lengthsman by considering a Lengthsman of the Year Award.
- iii. Consideration be given to the Public Rights of Way Grants in terms of equity of funds.
- iv. Consideration be given for Parish and Town Councils to be able to apply to the Local Member Grant Scheme or more funding to be allocated to the Parish Champion for Grants to Parish and Town Councils.
- v. The Public Realm Task and Finish Group Report to be shared with the committee once finalised.
- vi. The committee support the refresh of the Parish and Town Council Charter in 2024 / 2025.

### Lancashire Ethnic Minorities Partnership

The report highlighted the key findings from the research conducted for Lancashire Ethnic Minorities Partnership (LEMP).

**Resolved:** That the following recommendations be shared with the Cabinet Member for Community and Cultural Services:

- i. Information to be shared with the committee on readily available reports or data which consider the impact of Covid-19 in Lancashire.
- ii. Consideration be given to include Parish and Town Councils as part of data gathering exercises in the future.



- iii. Consideration be given to performance measured data that affects ethnic minorities and consider what the difference is between this and the population as a whole and whether there are any gaps.
- iv. Consideration be given to a mini conference to be delivered on this area of work and a press release or information sharing exercise detailing the changes in census data from 2021 and 2011.
- v. A Bite Size Briefing to be arranged for Members when the next set of data is released.
- vi. A further update on progress to be presented to the committee within the next 12 months (January 24) on the Draft Strategy and Delivery Plan. Report to also consider:
  - a. data on ethnic minority businesses in Lancashire
  - b. census data on occupations and professions
  - c. cohesion and integration strategy



# Meeting of the Environment, Economic Growth and Transport Scrutiny Committee (16 March 2023)

**Chair:** County Councillor Rob Bailey

## **Part I (Open to Press and Public)**

### **Management of Lancashire County Council Countryside Sites**

A report on the Management of Lancashire County Council Countryside Sites was presented to committee members.

**Resolved:** That;

The Cabinet Member for Environment and Climate Change consider:

- a) Resolving the parking meter issue at Wycoller Country Park.
- b) Reviewing how the Countryside Sites are marketed and promoted with a view to updating the relevant pages on the County Council's website for the public and schools.
- c) Seek funding for a future commercial and asset audit to help identify opportunities to enhance the management of the County Council's Countryside Sites and to explore potential commercial opportunities.
- d) Ensuring that any business plan arising from the audit includes a communications plan on promoting the offer.
- e) Exploring what resources might be available for the Countryside Service to engage more with schools.



# Meeting of the Environment, Economic Growth and Transport Scrutiny Committee (27 April 2023)

**Chair:** County Councillor Rob Bailey

## Part I (Open to Press and Public)

### Lancashire County Council Environment and Climate Strategy

The Committee was presented a report which gave an overview of the county council's Environment and Climate Strategy, which set out ongoing and planned activity to achieve the strategy's ten key objectives.

An update on activity being undertaken to transition the Lancashire economy away from carbon by 2030 was also provided.

**Resolved:** That;

1. The Environment, Economic Growth and Transport Scrutiny Committee welcomes the baseline assessment due for submission to the Carbon Disclosure Project in July 2023 and the carbon reductions that will emanate from that.
2. A copy of the baseline report be provided to the committee.

### Changes to Waste services

The committee was presented a report which provided information on two key issues that would force change within the council's Waste service in coming years:

- The end of the council's existing landfill contract in 2025
- The Environment Act 2021

In anticipation of these changes the Waste service team, had developed a waste processing strategy. Details of the wider implications for the council were also provided.

**Resolved:** That the report on changes to Waste services be noted.

### Net Zero - Decarbonisation of Lancashire County Council Estate

A report was presented to the committee which provided information on the strategy being created to work towards achieving net zero carbon emissions for the Lancashire County Council estate. A copy of the draft Energy Strategy 2024-28 was included under Part II of the agenda at Item 11 - Appendix B to Item 6 - Net Zero - Decarbonisation of Lancashire County Council Estate.





**Resolved:** That; the report on Net Zero - Decarbonisation of Lancashire County Council Estate and appendix B be noted.



# Meeting of the Health and Adult Services Scrutiny Committee (22 March 2023)

**Chair:** County Councillor David Westley

## **Part I (Open to Press and Public)**

### **Lancashire and South Cumbria System Wide Workforce Priorities**

A presentation was provided to the committee on the draft Lancashire and South Cumbria system wide workforce priorities, with further detail on the five key priorities identified for the following 12 month period, to be agreed by the Integrated Care System (ICS) People Board.

**Resolved:** That;

- i. Feedback provided from the Health and Adult Service Scrutiny Committee be reported to the Integrated Care System People Board, as part of the ongoing discussions on the priorities.
- ii. The Cabinet Member for Adult Social Care and Director of Quality Improvement and Principal Social Worker be invited back to discuss the Adult Social Care workforce strategy at a future meeting, to understand challenges across Adult Social Care specifically.
- iii. An update on the priorities and action plans be provided to the Health and Adult Services Scrutiny Committee in six to twelve months' time, to demonstrate actions undertaken and changes seen.
- iv. Vacancy rates across the staff groups in NHS be provided for circulation to members.
- v. Dropout rate across universities be provided for circulation to members.

